Member Spotlight

Jacobs and Rhodes

KENNEWICK, WA

27	64	5M
EMPLOYEES	YEARS IN BUSINESS	ANNUAL REVENUE

Jacobs AND Rhodes
HEATING • AIR CONDITIONING

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How has your overall experience been with the Daikin Elite Development Program powered by EGIA Contractor University?

Our experience with Daikin Elite has been awesome! It's a great resource for planning and running our business.

What elements of the Daikin Elite Development Program, powered by EGIA Contractor University, have you found most beneficial to your company?

The training resources are great! It's very up-to-date, well-presented information on the most important facets of running our business.

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What have you been able to improve in your business as a result of the Daikin Elite Development Program, powered by EGIA Contractor University?

Since starting with Daikin Elite, we've improved our numbers across the board. We've established what they should be (KPIs) and how to manage them.

How would you compare the Daikin Elite Development Program, powered by EGIA Contractor University, to other business training programs you have used/experienced in the past?

Information and subjects are current, presented in a way that is educational and convenient to us. Presenters are very knowledgeable in our industry.

What type of financial impact would you say the Daikin Elite Development Program, powered by EGIA Contractor University, has had on your business?

Daikin Elite has definitely helped improve our business. We're measuring and managing properly now, and we have access to very helpful training that's helping us increase efficiency.

What would you tell other contractors who may be considering signing-up for the Daikin Elite Development Program, powered by EGIA Contractor University?

Highly recommend it, we all need to understand and maintain our level of expertise in our industry and keep the bar high. It also provides the resources on an affordable level for smaller independent contractors to understand and compete with the big PE guys.